

VA BREEZE - NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the Virginia Department of Rail and Public Transportation (DRPT – the agency who oversees the VA Breeze Intercity Bus service) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: DRPT does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: DRPT will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in DRPT's programs, services and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: DRPT, and the VA Breeze Intercity Bus service, will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a DRPT program, service, or activity, should contact DRPT's ADA Coordinator at 804.786.4440 or drptpr@drpt.virginia.gov as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require DRPT to take any action that would fundamentally alter the nature of its programs or services, or impose any undue financial or administrative burden.

Complaints that a DRPT or VA Breeze Intercity Bus service program, service, or activity is not accessible to persons with disabilities should be directed to DRPT's ADA Coordinator.

The Complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant, location, date, and description of the alleged discrimination. Alternative means of filing complaints, such as personal interviews or a recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the complainant and/or their designee as soon as possible but no later than 60 calendar days after the alleged violation to:

Virginia Department of Rail and Public Transportation
Attn: ADA Coordinator
600 East Main Street, Suite 2102
Richmond, VA 23219

Or emailed to drptpr@drpt.virginia.gov or you may call us at 804.786.4440 TTY/TDD 1.800.828.1120 or 711.

DRPT will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.